

Lisa A. Grossman  
70 Blvd. West  
Keyport, New Jersey 07735

October 20, 2005

Select Basement Waterproofing

Attn: Jerome Fokas

Dear Jerome:

Kindly feel free to use my name as a recommendation for your services. I was extremely pleased with the level of professional ability and customer service you provided. Especially after the success in the condition of my basement after the recent heavy rains that our area has incurred. Your work has stood up to the guaranty you provided when you were hired to waterproof my basement.

I have great experience with professionals that do not meet your level of service. You and your company answer every phone call and responded to every question I had. You provided intense follow-up care and even waterproofed areas above and beyond your contracted obligation.

Thank you very much for your time and consideration. I would be happy to provide references should anyone ever require them.

Sincerely,

Lisa A. Grossman